

DATE	CHAPTER	TOPIC	PRESENTOR	COMMENTS	RATING	FEE	VIDEO
Jan-09	Border	Public Records Act/Subpoenas	Joe Surges Concord Police Department 1350 Galinda St. Concord, CA 94520 925-671-3005 josephs@cpd.ci.concord.ca.us	great subject and great trainer; makes it easy to understand; very knowledgeable always a good subject	Excellent	Travel	No
Jan-09	Inland	Crime Guns Provided numerous handouts, including DOJ bulletins, that outline concept of "crime guns". Guns as traced to determine previous and current owners. Training outlined benefits of system as well as determining each agencies use level.	Steve Fortney US DOJ/ATF Steven.B.Fortney@USDOJ.GOV	13 out of 20 were ranked 5's across all categories; rest were 3 or 4. comments: very dry subject; a little more connection between accessing actual CLETS entry would have been helpful; not as applicable to Records; would have liked PowerPoint printed out; very informative; provided good resource and contact info; excellent information.	Excellent	No	No
Jan-09	Central	Supervisory Skills For First Line Supervisor/Manager PowerPoint/handouts Discussed supervisor role as problem solver/delegator/communicator/disciplinarian; also laws to be aware of	Frances Rogers Liebert Cassidy Whitmore 5701 N. West Avenue Fresno, CA 93711 559-256-7800 frogers@lcwlegal.com	extremely helpful in offering guidance on how to respond to day-to-day issues; role playing; highly recommend	Excellent	No	No
Jan-09	Northern	Identity Theft overview of ID theft including innovative ways criminals retrieve personal information and how to protect yourself	Don Lawson Concord Police Department 1350 Galinda St. Concord, CA 94520 925-671-3200	Excellent Training; great information; good training; didn't think it applied to the job.	Good	No	No
Feb-09	Central Coast	Leadership asked us definition our definition of a leader. Then had a group discussion. What do we expect from a leader; what is their role; broke into groups	Lt Alex Altavilla Santa Barbara PD 805-897-2397	It was great to be able to get involved in training instead of just having someone get up and talk; we learned a lot	Excellent	No	No
Feb-09	Central	DMV Registration/DL PowerPoint and handouts given	Craig Collins DMV PO Box 932345, M/S H-171	gave real life examples while providing basic knowledge needed for interpretation Speaker extremely knowledgeable in	Excellent	No	No

			Sacramento, CA 94232 916-657-6778 Ccollins@DMV.CA.gov	areas presented; very personable and accommodating to our needs			
Mar-09	Northern	Restraining Orders RO from viewpoint of victim explaining how difficult they are to understand and execute for average citizen	Janice Choe Bay Area Legal	Great info; good class; could have lasted longer; knew topic well; good trainer; learned a lot; need fewer bullets on each powerpoint page; enjoyed training	Excellent	No	No
Mar-09	Central	Subpoena Processing Subpoena Duces Tecum, Deposition Subpoenas, civil and criminal	Melissa Roark Bakersfield PD 1601 Truxtun Ave. Bakersfield, CA 93301 661-852-2158	outstanding with handouts and power- point presentation and flow chart explaining the process. A city attorney was on hand to assist with questions	Excellent	No	No
Mar-09	Inland	Leadership presenting real life experiences and examples	Assistant Chief Eddie Garcia UCR PD	of 23 evaluations - 22 Excellent 1 ok we need him back; great story teller; instructional, very pleasant to listen to; not just test book; everyday situations; kept your interest; very down to earth	Excellent	No	No
Apr-09	Inland	Records Retention and Destruction in depth explanation of PC and W&I codes of sealing records 11357b purge; shared what should be in ordinance	Joe Surges, Records Manager Concord PD 1350 Galinda St. Concord, CA 94520 925-671-3005 josephs@cpd.ci.concord.ca.us	Excellent information; worthwhile training; clear and concise; good handouts; common sense approach; No negative comments.	Excellent	Travel	No
Apr - 09	Central Coast	Gang Suppression and how to recognize a gang related report explained how Santa Maria handles gang problem.	Dan Cohan Santa Maria Police Gang Suppression Unit 222 E. Cook Santa Maria, CA 93454 805-928-3781 ext. 246 dcohen@ci.santa-maria.ca.us	overall a good presentation; learned a few things about gangs and how to act around them; a few things to look for in a report that may not be labeled gang related	Good	No	No
Apr - 09	Superior	Rap Sheet Interpretation, SRF, MUPS, Automated Archives, Agency CLETS Coordinator, DOJ Updates	Greg Truax DOJ Field Operations Program PO Box 903427 Sacramento, CA 94203-4270	overall score: 18 5's/1 4 I enjoyed presentation/update of info; very interesting; will be used at dept; valuable training; Greg an asset to DOJ; great instructor; keeps a dull subject	Excellent	No	No

			916-227-3463 greg.truax@doj.ca.gov	interesting; best CLETS class attended;			
May - 09	Central	Building Team Cohesion Through Effective Communication geared for those in a supervisory position; however, does offer one for co-workers; learn how to communicate with one another	Gordon VanCleve Community Action EAP 1481 Ford Street, Suite 201 Redlands, CA 92374 1-800-777-9375 g.vanclave@caeap.com	Highly recommend; extremely motivating; kept everyone's attention by using own personal experiences and giving real life; situations to incorporate into your own life; no PowerPoint but handouts and open dialogue among attendees	Excellent	Travel	No
May - 09	Inland	Chasing the Dots Provide insight into how Records data is utilized by Crime Analysis in creating mapping/projections as well as identifying patterns, trends, and hot spots.	Rebecca Gibson, CCIA Riverside PD 951-353-7605 rgibson@riversideca.gov	Good info; very interesting; speaker well informed and very well prepared; no handouts; interesting but not applicable to my position	Good	No	No
May - 09	Northern (Regional)	Dealing with Change in Time of Budget Crisis How to use creativity to fulfill one's personal objectives as well as those of their agency	Maryellen Ferring UpSell Training/Innovative Alliance 525 Monte Vista Road Phoenix, AZ 85003 602-279-4720 maryellen@upselltraining.com	great speaker; she was great; great training	Excellent	No	No
May - 09	Northern (Regional)	Driver's License Interpretation How to interpret driver's license printouts through CLETS from DMV. New laws affecting drivers and vehicles in state of California	Craig Collins DMV 2415 First Street Sacramento, CA 95818 916-657-6779	Excellent Training; excellent instructor very informative; good information and good handouts	Excellent	No	No
May - 09	Northern (Regional)	Leadership How to develop and maintain one's own leadership style to ensure productivity	Lt. Mike Yoell Oakland Police Department	great presenter; very informative; was the best; incorporated CLEARs as part of training; appreciate sharing with us; interesting; handouts would have been helpful or resources; great	Excellent	No	No
May - 09	Border	Active Shooter Preparedness for The workplace	Chief Ronald Hackenburg Cal State San Marcos PD 441 La Moree Rd San Marcos, CA 92069 760-750-4564 rhackenburg@Csusm.edu	Excellent training; use of PowerPoint and video; enjoyable speaker; very knowledgeable; training very useful in day to day life	Excellent	No	No

June - 09	Central Coast	Public Records Act basic public records act info and discussion	Roy Hanley Hanley & Fleishman, LLP 8930 Morro Road Atascadero, CA 93422 866-262-4529 www.hflegal.net	overall, interesting and informative; needed better handouts	Excellent	No	No
June - 09	Central	DOJ Validation/Audits What to expect when audited by DOJ. Described audit process and what specific info they are looking for. Described validation procedures and how to respond	Darcee Jouganatos Department of Justice PO Box 903427 Sacramento, CA 94203-4270 916-227-3747 darcee.jouganatos@doj.ca.gov	Presentation upbeat and informative; ample time allotted for training (2 hrs); very receptive and open to questions or comments; distributed business card to everyone	Excellent	No	No
June - 09	Border	Marsy's Law Training on the new Marsy's Law and how it affects Law Enforcement Agencies	Laura Tanney Deputy District Attorney San Diego Co District Attorney Laura.tanney@sdcca.org	Explained law well; a lot of questions and answers; samples of the DA Marsy's Law brochures and a PowerPoint handout.	Excellent	No	No
July - 09	Northern	Privacy Issues in the Workplace Protecting your agency by protecting privacy of employees; Determination of appropriate searches; proper pre-employment questions; medical and drug testing	Morin Jacobs Liebert, Cassidy and Whitmore	Excellent presentation; definitely wanted more; very informative; very knowledgeable great training; well times; interesting; good instructor and handouts; liked the actual code sections cited for reference; very good	Excellent	No	No
July - 09	Northern	Uniform Crime Reporting standard UCR training including how to code property crimes and how to stat part 1 crimes	Penny Miles DOJ	Penny is fun to listen to and very knowledgeable; training done quickly especially for someone new to the process would have liked slower training; needs to be more in depth; answered questions; training too short; need powerpoint; informative	Good	No	No
July - 09	Inland	Sworn/Civilian Working Relationships Training directed toward improving working relationships between civilian and sword personnel	Chief Dave Gullo (retired) Campbell PD 408-718-0001 peteegu@aol.com	good information; very interesting; excellent presentation; glad he made some changes; loved him as always; a little too short for a paid speaker; no handouts	Excellent	Yes \$200	No

July - 09	Border	San Diego Sheriff's NetRMS demo of new system which could be used county wide	Lloyd Muenzer San Diego County Sheriff's	very informative; got all my questions answered; good PowerPoint; hands on demo	Good	No	No
July - 09	Central	Records Retention, Destruction Purging and Sealing	Joe Surges, Records Manager Concord PD 1350 Galinda St. Concord, CA 94520 925-671-3005 josephs@cpd.ci.concord.ca.us	provided handouts as well as powerpoint and answered questions as they were presented; gave examples of real life scenarios; very informative	Excellent	No	Yes
Aug - 09	Central	ACC Training	John Cassady DOJ 4949 Broadway, Room C109 Sacramento, CA 95820 916-227-3316 jerry.cassady@coj.ca.gov	Informative; very animated and held audiences attention through difficult topic; appropriate for attendees of all levels of CLETS experience	Excellent	Yes mileage paid	

Aug -09	Inland	DMV - Verbal Notice and Request for Re-Examination training was directed toward interpretation and preparation of verbal notice and re-exam forms	Queen May DMV 909-383-7413	speaker was an hour late for training; knowledgeable on topic but was not prepared to train; professional and gave a lot of information; no handouts	fair	No	No
Aug - 09	Central Coast	Microsoft Outlook/Excel	Derek Crawford Software Solutions Team of San Luis Obispo 3220 S. Higuera St, Ste 208 San Luis Obispo, CA 93401 805-786-4283 Derek@sstslo.com	learned a great deal; showed shortcuts; handouts with navigation tips and shortcuts; excellent	Excellent	\$150	No
Aug - 09	Border	PERT	John Janda Oceanside Police Department 3855 Mission Ave Oceanside, CA 92054	Very informative; excellent training; good information; worthwhile; will use at our department	Excellent	No	No
Sep - 09	Inland	Crime Patterns and Trends crime analysis and how to	Rhonda Maher San Bernardino Sheriff's Depart	provided good insight into working relationships that are needed between	Excellent	No	No

		utilize police reports to compile crime patterns and trends as well as predictions.	10510 Civic Center Drive Rancho Cucamonga, CA 91730 909-477-2806 рмаher@sbcscd.org	records and crime analysis; speaker needed to be a little louder; powerpoint handout was well received and valuable			
Oct - 09	Central Coast	Tacticle Communication How to deal with difficult people in a public setting	Cindy Campbell University Police Department Cal Poly State University San Luis Obispo, CA	did a very good job; had us work up a situation of our own and then critiqued it; very beneficial	Excellent	No	No
Nov - 09	Central	Supervisor Skills Servant Leadership; what makes a good leader and how can you strive to be one; how to communicate with your employees	Officer Cartwright Clovis Police Department 1233 5th Street Clovis, CA 93612 324-2408	attendees enjoyed interaction with the group as well as the communication within smaller groups during the discussion of various topics	Good	No	No
Nov - 09	Inland	Generations in the Workplace overview of different generations currently in workplace and how they interact with each other	Chief Jim Nunn Retired	always a dynamic speaker who interacts well with audience; displays a fondness for CLEARs and its members, always good info; very interesting; excellent	Excellent	No	No
Dec - 09	Central	Verbal Judo	Herminio Saucedo Madera Department of Corrections 14191 Road 28 Madera, CA 93638 559-675-7951 hsauceda@madera-county.com	attendees felt that the training was beneficial and could utilize it in their workplace	Excellent	No	Yes